



Low-Income Home Energy Assistance Program

Serving Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard, and Winneshiek Counties.

PROVIDING FINANCIAL ASSISTANCE FOR HOME HEATING COSTS AND ENERGY CRISIS SITUATIONS TO INDIVIDUALS AND FAMILIES WITH LIMITED RESOURCES

The Low-Income Home Energy Assistance Program (LIHEAP) assists qualifying homeowners and renters with their residential heating costs for the winter heating season. The program also encourages regular utility payments, promotes energy awareness, and encourages the reduction of household energy usage.

LIHEAP is designed to provide financial assistance for:

- A portion of residential heating costs
 - Past due heat and electric bills
 - Emergency deliverable fuel costs
- Repair or replacement of a homeowner's non-functioning furnace
 - Purchase of a window air conditioner

For more information, email liheap@neicac.org, call 563.382.9608, or click on "Chat with an Expert" at www.neicac.org.



Scan our QR
code here for
more info



HOW TO APPLY FOR LIHEAP

Visit the LIHEAP program page on our website at www.neicac.org
or use the QR code to visit the program page and:

- Apply Online *OR*
- Print, complete, and mail the application with supporting documents to a NEICAC office or by email to liheap@neicac.org *OR*
 - Schedule a phone or in-person appointment *OR*
 - Chat with us on our website *OR*
 - Call an office to request an application be mailed

WHAT WE NEED TO PROCESS YOUR APPLICATION

- For first-time applicants: documentation of the social security number for everyone in the household who have one.
**At least one household member must have a social security number to apply*
 - A copy of your most recent heat and electric bill
 - Documentation of gross income for everyone living in the home

For location physical and mailing addresses, call us or visit www.neicac.org
and click on Locations under the *Our Agency* menu

ALLAMAKEE COUNTY

Postville: 563-380-2780
Waukon: 563-568-4224

BREMER COUNTY

Waverly: 319-352-4532

CHICKASAW COUNTY

New Hampton: 563-379-8761

CLAYTON COUNTY

Elkader 563-245-2452
Guttenberg 563-380-3728

FAYETTE COUNTY

Oelwein: 319-283-2510
West Union: 563-379-8761

HOWARD COUNTY

Cresco: 563-547-4413

WINNESHIEK COUNTY

Decorah: 563-387-4958

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