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THOUSAND

In December 2023, more than 450 Northeast Iowa residents were served nearly 12,000 pounds of food from NEICAC pantries!



### Transit

Transit welcomed 29 new customers and assisted a total of 445 passengers with their transportation needs in December. Throughout the month Transit made 5,065 trips, helping people get to medical appointments, work, school, and more!



### Weatherization

In December, the Crew finished up a number of homes & completed maintenance work on insulation machines. Two staff attended statewide training on changes to WAP Standards and inspection process. A new web-based audit tool is in the works & staff will complete training as it's available.



### CACFP

Our CACFP department is looking for In-Home Daycare Providers to join! To be eligible, a provider must have current Iowa DHS Child Development Registration or be approved by Iowa DHS as a Childcare Home & complete required health & safety inspections. Contact Rebecca Phillips at rphillips@neicac.org for more information.



### Housing

Our rental housing units continue to be full but the waiting lists are open! Visit our website to learn more about all of our units as well as other housing related resources! <https://www.neicac.org/programs/housing/>

## Christmas Adoption Program

We completed another successful Christmas Adoption Program in December! A total of 76 generous sponsors helped make the holidays a little less stressful for the families served.

160 families were served across six counties:

- Allamakee - 47 families
- Chickasaw - 12 families
- Clayton - 1 family
- Fayette - 14 families
- Howard - 17 families
- Winneshiek - 69 families



## Low-Income Home Energy Assistance Program

### In December 2023:

317 LIHEAP applications approved, for a total of \$165,520 in assistance.

12 ECIP applications approved, for a total of \$10,495.28 in assistance.

12 Crisis applications approved, for a total of \$3,946.92 in assistance.



## FaDSS

In the first half of the program's fiscal year, 13 families exited the program. Of those families:

- 77% Had increased income at program exit
- 89% Of those with children ages 0-5 co-enrolled in early childhood programs
- 88% Of employed FaDSS families with childcare issues that were addressed

100% of adult & child family members with mental health barriers accessed treatment

100% of families who screened positive for domestic violence were referred for assistance

## Family Services

Our Family Services Specialists linked over 350 households to additional services in December.

Referrals were made to the following resources, along with MANY others: WIC, Upper Explorerland, Trinity Helping Services, Iowa HHS, Friends of the Family, community food shelves, Shepherd of the Hills, Green Iowa AmeriCorps and more!



## Words From Our Clients:

“ We have experienced not knowing what we were going to provide for meals for our children. Community Action has helped ease this. ”

“ [NEICAC] has saved my family from having our utilities turned off more than once when things got to tight due to medical emergencies. Paid our rent at least once and even helped with Christmas when our daughter was first born when we needed it the most. ”