



305 Montgomery Street | PO Box 487 | Decorah, IA 52101

LOW- INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP is designed to aid qualifying low-income households with the a supplemental payment of a portion of their residential heating costs for the winter heating season, encourage regular utility payments and promote energy awareness and reduction. Eligible households may also receive financial assistance with a past due heat and/or electric account and repair or replacement of a nonworking heating system.

WEATHERIZATION PROGRAM (WAP)

The Weatherization Program helps to improve housing safety, comfort and affordability to eligible households. Services include a cost effectiveness energy audit, air leakage checks, insulation, and all combustion appliances inspection for repair and/or replacement.

HOUSING

NEICAC's Housing Programs provide safe and affordable housing to seniors, individuals with disabilities and individuals and families with limited resources. NEICAC owns and manages rental housing apartments, duplexes and single-family homes throughout northeast Iowa.

HEAD START & EARLY HEAD START

NEICAC's Early Childhood Programs promote school readiness of children from birth to age five. Early Head Start is a home visitation program that provides services to eligible pregnant women and children ages birth to 3 years old. The program conducts home visits in the family's home and provides opportunities for group socialization. The Head Start program is a full day, full week preschool experience for low-income and disabled children 3-5 years old. The Head Start approach addresses not only the educational needs of children, but also the health, nutrition, social, mental health, and literacy needs.

CHILD & ADULT CARE FOOD PROGRAM (CACFP)

The Child & Adult Care Food Program (CACFP) provides meal reimbursement and nutrition education to registered childcare providers in addition to the agency Head Start program.

FAMILY DEVELOPMENT AND SELF-SUFFICIENCY (FaDSS)

The Family Development and Self-Sufficiency (FaDSS) program is a voluntary, strength-based home visiting program for families with limited resources. FaDSS engages families in dynamic partnerships to address their basic needs, improve child well-being, and develop career opportunities that, in turn, improve lives, families, and communities.

PUBLIC TRANSIT

The EARL Public Transit program promotes community development with safe and affordable transportation for the public. Transit provides door-to-door service in the counties of Allamakee, Clayton, Fayette, Howard and Winneshiek. All rides are open to the general public, including persons with disabilities. Transit provides rides for work, appointments, getting groceries or running errands. EARL Public Transit vehicles are ADA compliant and wheelchair accessible.

OPEN: MONDAY-FRIDAY

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FAMILY & INDIVIDUAL SERVICES

NEICAC's Family Services Offices, located in each of the seven counties served by the agency, are the starting point for access to programs that are administered within and referrals to services provided outside of the agency. Family Service staff can assist customers in applying for Head Start, LIHEAP (heating assistance), Crisis Assistance, Disaster Relief, Food, and General Relief, among other programs.

CRISIS PROGRAM & FOOD PANTRIES

Family Services Offices operate a Crisis Program which provides financial assistance to eligible households facing an emergency or crisis. This direct assistance can help with utilities, rent, mortgage, vehicle repairs, medical, and other necessities. NEICAC also operates several food pantries to make both food and personal products available to area residents. This institution is an equal opportunity provider.

Contact and location information is below for NEICAC Family Services Offices and Food Pantries.



ALLAMAKEE COUNTY FAMILY SERVICES

WAUKON: 955 3rd Avenue NW | 563-568-4224

POSTVILLE: 134 West Greene Street | 563-380-2780



BREMER COUNTY FAMILY SERVICES & FOOD PANTRY

WAVERLY: 117 West Bremer Avenue | 319-352-4532



CHICKASAW COUNTY FAMILY SERVICES

NEW HAMPTON: 2275 South Linn Avenue | 563-379-8761



CLAYTON COUNTY FAMILY SERVICES

ELKADER: 600 Gunder Road NE, Suite 11 | 563-245-2452

GUTTENBERG: 514 South River Park Drive | 563-380-3728



FAYETTE COUNTY FAMILY SERVICES

OELWEIN: 1 West Charles Street, Suite 5 | 319-283-2510

WEST UNION: 114 North Vine Street (Courthouse Basement) | 563-422-3354 (Wednesday Only)



HOWARD COUNTY FAMILY SERVICES & FOOD PANTRY

CRESCO: 204 2nd Avenue East | 563-547-4413



WINNESHIEK COUNTY FAMILY SERVICES & FOOD PANTRY

DECORAH: 305 Montgomery Street | 563-387-4958

NEICAC MISSION:

Through dynamic partnerships, quality family services, advocacy and education, NEICAC advances community development and improves social and economic conditions for individuals and families with limited resources.

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