

# MAY 2024 DASHBOARD

NORTHEAST IOWA COMMUNITY ACTION CORPORATION



## COMMUNITY ACTION MONTH

2024 marks the 60th year since the Community Action Network was established to help American families and communities overcome obstacles to poverty. Over 1,000 agencies across the country are working every day to create opportunities and transform the lives of their neighbors making communities stronger and helping families across the US thrive. Community Action Agencies serve 99% of all American counties with life-changing services to help families achieve financial stability. All agencies are locally controlled and represented by the private, public, and low-income sectors of the community.



NEICAC's food pantries in Cresco and Waverly were awarded Pantry Development grants through the Northeast Iowa Food Bank (NEIFB) to purchase carts and new vacuums along with other items for pantry operations & signage for our Waverly locations! Access to this grant funding is one of the many benefits of being a NEIFB partner agency.



### Weatherization

April was a busy month completing seven homes, State Field Inspections, and Lead Safe Renovator recertifications for staff! Clients reported satisfaction with their homes and the field inspector noted excellent production & good results on tightening the houses.



### Early Childhood Programs

Head Start is wrapping up the school year & starting to accept applications for the fall. Early Head Start is at full enrollment and as our three-year-olds transition out in August, staff will be busy recruiting new families to join!



### Housing

Our rental housing units continue to be full but the waiting lists are open for applications-now available in a new fillable form! Currently, 92 individuals are accessing our housing programs. Visit our website to learn more about all of our units & other housing resources, including an updated landlord list! Our Woolen Mill and Washington Court properties are receiving funds to install mini-splits (heat pumps) to provide more efficient heating and cooling!



### Transit

In the month of April, our Transit program completed a total of 5,909 trips with a 97% on-time performance rate! We served 38 new customers and 458 passengers total.

## What Our Clients Are Saying...

*"Very respectful. Willing to help go above & beyond to meet my needs being a single father. Love our {FaDSS} visits."*

*"I just wanted to let you know what a good [Transit] driver I had today. I have ridden with him before, and I really appreciate his calm, reassuring manner and they way he is compassionate and helpful."*

*"I really enjoy FaDSS and have a solid support with the worker. I'm very comfortable with asking them for advice or direction. I have found the program very helpful."*

## NEICAC BY THE NUMBERS

10,000

pounds of food and nearly 400 pounds of non-food items were disbursed from our Waverly, Cresco, and Decorah pantries to meet the needs of almost 400 individuals.



165

referrals were made to connect those in need to utility and rent, housing, clothing, nutrition and food assistance to community partners across Northeast Iowa.

153

significant FaDSS contacts with families and 38 home & quality visits with families



78

approved LIHEAP applications totaling \$42,760.00 in assistance in April



224

crisis applications processed in April, totaling \$99,136.21 in assistance.



36%

of those served in our food pantries in April were children.



42

families served in FaDSS, with 8 families on the waiting list.

### CACFP

Rebecca Phillips, CACFP Coordinator, attended the Annual National Child Nutrition Conference in Orlando, Florida, in April. She gained valuable knowledge that will benefit the program, daycare providers, and classroom staff!

