



NORTHEAST IOWA
COMMUNITY ACTION
CORPORATION

LANGUAGE ASSISTANCE PLAN

2024 | FOUR FACTOR ANALYSIS

PURPOSE

This Language Assistance Plan (LAP) has been put in place to conform to federal regulations that govern certain programs operated by Northeast Iowa Community Action Corporation (NEICAC) as well as to help provide access to these programs for persons with Limited English Proficiency (LEP). NEICAC will take reasonable steps to ensure that persons with Limited English Proficiency (LEP) have meaningful access and an equal opportunity to participate in our services, activities, programs and other benefits.

IDENTIFYING PERSONS WHO REQUIRE LANGUAGE ASSISTANCE

The Four-Factor Analysis (see Appendix A) reveals there are 1,954 people, or 1.8% of the region's population, who are potential Persons with LEP (those who speak English less than very well).

Depending on the service, NEICAC staff have varied contact during the year with persons who display Limited English Proficiency. As the data would suggest, staff who provide direct services to citizens in Allamakee County (Public Transit, Head Start, Early Head Start, FaDSS and Family Services) have a greater day-to-day contact with these persons than do staff who provide direct services in other counties. NEICAC, to the best of its ability, will promptly identify the language and communication needs of the Person with LEP. If necessary, staff will use a language identification card (or "I speak cards," available in this document Appendix C and online at www.lep.gov) to determine the language.

NOTICE TO PERSONS WITH LEP

Persons with LEP will be notified that translated documents are available and free of charge in the following manner if appropriate, including, but not limited to:

- Notices and/or signs posted and provided in intake areas
- Website

Should another language group's population rise above 1,000 persons, vital documents will be translated and made available in that language too. Further, if more than 5 percent of a language group is identified and is more than 50 individuals, translated documents will be made available.

LANGUAGE ASSISTANCE MEASURES

The following measures are among those that may be utilized to assist Persons with LEP:

- Free online or phone app translation services
- Language identification cards found at <https://www.lep.gov> and in this document Appendix C.
- NEICAC Bilingual staff interpreters and translators
- Contracts or formal arrangements with organizations providing interpretation or translation services, or technology and telephonic interpretation services.

OBTAINING A QUALIFIED INTERPRETER:

Each NEICAC program is responsible for:

- Contacting the appropriate bilingual staff member Obtaining an outside interpreter if a bilingual staff member or staff interpreter is not available or does not speak the needed language.
- Some Persons with LEP may prefer or request to use a family member or friend as an interpreter. However, family members or friends of the Person with LEP will not be used as interpreters unless specifically requested by that individual and **after** the Person with LEP has understood that an offer of an interpreter at no charge to the person has been made by the agency.

LANGUAGE LINK PROCEDURES

NEICAC staff has access to over-the-phone interpretation services through Language Link. The cost for the service is per minute and will be charged to the appropriate program when the service is utilized. Staff must use the appropriate code associated with the correct program when prompted during the call. If staff are unsure what code to use, they should consult with their direct supervisor.

Indirect: 01	FaDSS: 09
Head Start: 02	FDC: 10
WAP: 03	Transit: 12
CSBG: 04	Housing: 14
LIHEAP: 07	Contributions: 17
EHS: 08	Disaster: 18

To access Language Link:

1. Call **888-338-7394**
2. Enter Account Number **28787**, followed by # sign
1. Select whether a 3rd party call is needed (A third party call is when you need Language Link to call the person with LEP and then bridge the call together with you and the interpreter.)
 - a. If a 3rd party call is selected, you will be prompted to enter and confirm the domestic phone number that will be used to reach the 3rd party.
2. Select Language by Entering the Corresponding Number
 - a. If the language you need is not listed in the options, Enter "9" for all other languages
 - b. If you need to speak with a customer service rep. prior to being connected with the interpreter, Enter "9"
3. Follow Additional Prompts (if applicable)

VITAL DOCUMENT TRANSLATIONS

Below is DOT provided guidance on which documents must be translated and/or notices given to Person with LEP. Given no additional guidance from other funding agencies, NEICAC will use this guidance to help determine what needs to be translated. DOT Safe Harbor Provisions are:

Size of Language Group	Recommended Provision of Written Language Assistance
1,000 or more in the eligible population in the market area of among current beneficiaries	Translated vital documents
More than 5% of the eligible population or beneficiaries AND more than 50 in number	Translated vital documents

More than 5% of the eligible population or beneficiaries AND 50 or less in number	Translated written notice of right to receive free oral interpretation documents
5% or less of the eligible population or beneficiaries AND less than 1,000 in number	No written translation is required

According to this matrix and documentation from the Census (Appendix B), NEICAC should provide translated vital documents. The language group which is predominate for those with Limited English Proficiency is Spanish. For program access, therefore, translated documents should be in Spanish, and these would include brochures that describe assistance available to residents where the potential population served fits the matrix. Other documents could include applications, public notices, consent forms, letters containing important information regarding service participation, eligibility rules and other vital documents that affect access to, retention in, or termination of a recipient’s program services or benefits.

TO OBTAIN WRITTEN TRANSLATIONS:

Internal Resources

NEICAC bilingual staff may be a resource for written translation services on a case-by-case basis. To determine if the document needing translated is eligible for internal translation services, contact Karli Schmelzer – kschmelzer@neicac.org.

External Resources

When NEICAC does not have the capacity to translate required documents internally, external resources will be considered.

NEICAC staff has access to written translation services through Language Link (account 28787). Translation quote requests and approvals for the service must come from the Program Director or designated individual within the program. A translation quote can be obtained by emailing the document along with NEICAC’s account number and language the document should be translated into to sales@language.link.

STAFF TRAINING

The following measures will be utilized for training purposes, including, but not limited to:

- New and existing staff will be provided this Language Assistance Plan and will be trained about obligations to provide meaningful access to information and services for Persons with LEP.
- Staff will be trained to obtain the language services for Person with LEP and appropriately respond, especially for staff that work closely with the public.
- Ongoing training will be provided as needed.

MONITORING, EVALUATION, AND UPDATING THIS PLAN

NEICAC will continue to monitor U.S. Census Bureau LEP data and frequency of interactions with Persons with LEP and adjust as necessary to ensure increasing numbers of Persons with LEP have meaningful access to NEICAC programs. Other areas of focus will include, but are not limited to:

- Nature/importance of activities
- Training
- Availability of resources

NONDISCRIMINATION STATEMENT

Northeast Iowa Community Action Corporation is an equal opportunity employer. All employment decisions will be made without regard to race, color, age, creed, national origin, sex, gender identity, sexual orientation, religion, disability, an individual's Vietnam era veteran status or any other legally protected basis. This policy governs all aspects of the employment relationship, including the application process, performance evaluation, promotions, recruiting, compensation, benefits, transfers, layoffs, recalls, discipline and termination. Nor will Northeast Iowa Community Action Corporation tolerate or accept discrimination or harassment (including sexual harassment) by fellow employees or even third parties because of an employee's membership in any legally protected group.

This Equal Employment Opportunity also applies to client services. No person shall, on the basis of race, color, age, creed, national origin, sex, gender identity, sexual orientation, religion, disability, veteran status or any other legally protected class, be excluded from participation in, be denied benefits of or be subjected to discrimination under any program or activity funded with any NEICAC program funds.

COMMUNICATION WITH CLIENTS FOR OTHER DISABILITIES

NEICAC will also focus on providing meaningful access to its programs and services to individuals with other communication disabilities or barriers. Reasonable accommodations (such as telephone amplification, sign language services or other communication methods) will be provided for service delivery to those with special needs such as hearing and sight impairments. Considerations will be made for an individual's literacy level in addition to those who have difficulty making their service needs known.

Appendix A

Limited English Proficiency (LEP) 4-Factor Analysis Purpose. This is a Limited English Proficiency (LEP) Four-Factor Analysis covers the geographic service area of Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard & Winneshiek counties in Iowa.

FOUR-FACTOR ANALYSIS

Factor 1: Number or Proportion of Persons with LEP eligible to be served or likely to be encountered by program or recipient.

NEICAC receives federal funding for programs such as (but not limited to) the Low-Income Home Energy Assistance Program, Weatherization, Head Start, Early Head Start, Community Services Block Grant, HOME Affordable Housing, and DOT/FTA Public Transportation.

There are 1,954 potential Persons with LEP (1.8% of the population) in NEICAC's 7-county service area who speak English "less than very well."

NEICAC utilized the American Community Survey 2020 Census Data (Appendix B). Based on this data, no NEICAC service area counties meet the 1,000 or 5% Persons with LEP threshold for any Language(s) identified. Allamakee County indicates that 4.5% of the population over age 5 are Persons with LEP, significantly higher than any other NEICAC county served. The most common primary language spoken by Persons with LEP is Spanish.

Factor 2: The frequency with which Persons with LEP come into contact with the program.

NEICAC routinely encounters persons with Limited English Proficiency on an annual basis. As a Community Action Agency, NEICAC offers direct assistance to beneficiaries related to Head Start education, home visits, financial assistance, transportation, housing, and other services. The nature of NEICAC's activities and services requires considerable direct contact and regular communication with the proposed project area(s) residents.

Factor 3: The nature and importance of the program, activity, or service provided by the program to people's lives.

NEICAC's services directly assist project area beneficiaries related to Head Start education, home visits, financial assistance, transportation, housing, and other services. Therefore, the nature of the activity or service is important to the proposed project area(s) residents.

Community Action Agencies play a critical role in their communities and should rank high on the critical/non-critical continuum. The importance will vary depending on each program, but most of the agency's services are critical.

Factor 4: The resources available to the recipient for LEP outreach, as well as the costs associated with that outreach.

NEICAC employs bilingual (Spanish) employees who are available for necessary interpretation, translation, or outreach. Although the number of persons with Limited English Proficiency in the service area is low and agency resources are limited, several no or low-cost options are available, such as free online or phone app

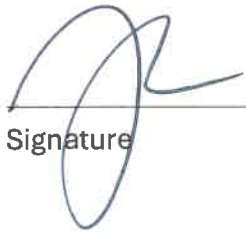
translation services, online translated documents, accessible language interpretation cards, and telephonic interpretation services. Every effort will be made to reach minority organizations and individuals about available programs, including providing meaningful access to persons with Limited English Proficiency.

Therefore, limited language assistance programs measures are reasonable, given the resources available to NEICAC.

Conclusion:

Although NEICAC has limited resources and the geographical service area has few persons with limited English Proficiency, the frequency of contact, nature/importance of programs, and resources available demonstrate the necessity for a Language Assistance Plan.

NEICAC shall produce a thorough Language Assistance Plan, and efforts will include outreach to minority organizations and Persons with LEP. U.S. Census Bureau LEP data will continue to be monitored, and the frequency of Persons with LEP interactions will be monitored so adjustments to this plan are made as necessary to ensure that any increasing numbers of Persons with LEP have meaningful access to NEICAC programs.



Signature

8/29/24
Date

Appendix B

Allamakee County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	12,854	(X)	12,271	95.5%	583	4.5%
Speak only English	11,329	88.1%	(X)	(X)	(X)	(X)
Speak a language other than English	1,525	11.9%	942	61.8%	583	38.2%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	775	6.0%	448	57.8%	327	42.2%
5 to 17 years old	245	1.9%	196	80.0%	49	20.0%
18 to 64 years old	505	3.9%	227	45.0%	278	55.0%
65 years old and over	25	0.2%	25	100.0%	0	0.0%
Other Indo-European languages	575	4.5%	388	67.5%	187	32.5%
5 to 17 years old	284	2.2%	163	57.4%	121	42.6%
18 to 64 years old	261	2.0%	217	83.1%	44	16.9%
65 years old and over	30	0.2%	8	26.7%	22	73.3%
Asian and Pacific Island languages	28	0.2%	13	46.4%	15	53.6%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	28	0.2%	13	46.4%	15	53.6%
65 years old and over	0	0.0%	0	-	0	-
Other languages	147	1.1%	93	63.3%	54	36.7%
5 to 17 years old	18	0.1%	18	100.0%	0	0.0%
18 to 64 years old	128	1.0%	74	57.8%	54	42.2%
65 years old and over	1	0.0%	1	100.0%	0	0.0%
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	10,271	(X)	10,063	98.0%	208	2.0%
Speak only English	9,570	93.2%	(X)	(X)	(X)	(X)
Speak a language other than English	701	6.8%	493	70.3%	208	29.7%
Spanish	320	3.1%	199	62.2%	121	37.8%
Other languages	381	3.7%	294	77.2%	87	22.8%

Table: ACSST5Y2020.S1601

Bremer County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	23,575	(X)	23,392	99.2%	183	0.8%
Speak only English	23,071	97.9%	(X)	(X)	(X)	(X)
Speak a language other than English	504	2.1%	321	63.7%	183	36.3%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	113	0.5%	85	75.2%	28	24.8%
5 to 17 years old	33	0.1%	31	93.9%	2	6.1%
18 to 64 years old	62	0.3%	48	77.4%	14	22.6%
65 years old and over	18	0.1%	6	33.3%	12	66.7%
Other Indo-European languages	185	0.8%	175	94.6%	10	5.4%
5 to 17 years old	27	0.1%	27	100.0%	0	0.0%
18 to 64 years old	143	0.6%	138	96.5%	5	3.5%
65 years old and over	15	0.1%	10	66.7%	5	33.3%
Asian and Pacific Island languages	122	0.5%	38	31.1%	84	68.9%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	117	0.5%	33	28.2%	84	71.8%
65 years old and over	5	0.0%	5	100.0%	0	0.0%
Other languages	84	0.4%	23	27.4%	61	72.6%
5 to 17 years old	48	0.2%	0	0.0%	48	100.0%
18 to 64 years old	36	0.2%	23	63.9%	13	36.1%
65 years old and over	0	0.0%	0	-	0	-
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	19,237	(X)	19,187	99.7%	50	0.3%
Speak only English	18,980	98.7%	(X)	(X)	(X)	(X)
Speak a language other than English	257	1.3%	207	80.5%	50	19.5%
Spanish	61	0.3%	54	88.5%	7	11.5%
Other languages	196	1.0%	153	78.1%	43	21.9%

Table: ACSST5Y2020.S1601

Chickasaw County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	11,195	(X)	10,946	97.8%	249	2.2%
Speak only English	10,510	93.9%	(X)	(X)	(X)	(X)
Speak a language other than English	685	6.1%	436	63.6%	249	36.4%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	339	3.0%	156	46.0%	183	54.0%
5 to 17 years old	67	0.6%	55	82.1%	12	17.9%
18 to 64 years old	262	2.3%	91	34.7%	171	65.3%
65 years old and over	10	0.1%	10	100.0%	0	0.0%
Other Indo-European languages	329	2.9%	273	83.0%	56	17.0%
5 to 17 years old	243	2.2%	207	85.2%	36	14.8%
18 to 64 years old	84	0.8%	64	76.2%	20	23.8%
65 years old and over	2	0.0%	2	100.0%	0	0.0%
Asian and Pacific Island languages	10	0.1%	0	0.0%	10	100.0%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	10	0.1%	0	0.0%	10	100.0%
65 years old and over	0	0.0%	0	-	0	-
Other languages	7	0.1%	7	100.0%	0	0.0%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	7	0.1%	7	100.0%	0	0.0%
65 years old and over	0	0.0%	0	-	0	-
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	9,037	(X)	8,998	99.6%	39	0.4%
Speak only English	8,824	97.6%	(X)	(X)	(X)	(X)
Speak a language other than English	213	2.4%	174	81.7%	39	18.3%
Spanish	124	1.4%	101	81.5%	23	18.5%
Other languages	89	1.0%	73	82.0%	16	18.0%

Table: ACSST5Y2020.S1601

Clayton County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	16,580	(X)	16,115	97.2%	465	2.8%
Speak only English	15,507	93.5%	(X)	(X)	(X)	(X)
Speak a language other than English	1,073	6.5%	608	56.7%	465	43.3%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	390	2.4%	209	53.6%	181	46.4%
5 to 17 years old	138	0.8%	92	66.7%	46	33.3%
18 to 64 years old	246	1.5%	116	47.2%	130	52.8%
65 years old and over	6	0.0%	1	16.7%	5	83.3%
Other Indo-European languages	461	2.8%	318	69.0%	143	31.0%
5 to 17 years old	203	1.2%	147	72.4%	56	27.6%
18 to 64 years old	243	1.5%	161	66.3%	82	33.7%
65 years old and over	15	0.1%	10	66.7%	5	33.3%
Asian and Pacific Island languages	66	0.4%	24	36.4%	42	63.6%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	34	0.2%	6	17.6%	28	82.4%
65 years old and over	32	0.2%	18	56.3%	14	43.8%
Other languages	156	0.9%	57	36.5%	99	63.5%
5 to 17 years old	24	0.1%	24	100.0%	0	0.0%
18 to 64 years old	124	0.7%	25	20.2%	99	79.8%
65 years old and over	8	0.0%	8	100.0%	0	0.0%
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	13,601	(X)	13,411	98.6%	190	1.4%
Speak only English	13,093	96.3%	(X)	(X)	(X)	(X)
Speak a language other than English	508	3.7%	318	62.6%	190	37.4%
Spanish	186	1.4%	101	54.3%	85	45.7%
Other languages	322	2.4%	217	67.4%	105	32.6%

Table: ACSST5Y2020.S1601

Fayette County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	18,558	(X)	18,361	98.9%	197	1.1%
Speak only English	18,002	97.0%	(X)	(X)	(X)	(X)
Speak a language other than English	556	3.0%	359	64.6%	197	35.4%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	312	1.7%	162	51.9%	150	48.1%
5 to 17 years old	53	0.3%	17	32.1%	36	67.9%
18 to 64 years old	190	1.0%	129	67.9%	61	32.1%
65 years old and over	69	0.4%	16	23.2%	53	76.8%
Other Indo-European languages	161	0.9%	126	78.3%	35	21.7%
5 to 17 years old	3	0.0%	3	100.0%	0	0.0%
18 to 64 years old	91	0.5%	64	70.3%	27	29.7%
65 years old and over	67	0.4%	59	88.1%	8	11.9%
Asian and Pacific Island languages	65	0.4%	53	81.5%	12	18.5%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	63	0.3%	51	81.0%	12	19.0%
65 years old and over	2	0.0%	2	100.0%	0	0.0%
Other languages	18	0.1%	18	100.0%	0	0.0%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	18	0.1%	18	100.0%	0	0.0%
65 years old and over	0	0.0%	0	-	0	-
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	15,242	(X)	15,148	99.4%	94	0.6%
Speak only English	14,890	97.7%	(X)	(X)	(X)	(X)
Speak a language other than English	352	2.3%	258	73.3%	94	26.7%
Spanish	191	1.3%	128	67.0%	63	33.0%
Other languages	161	1.1%	130	80.7%	31	19.3%

Table: ACSST5Y2020.S1601

Howard County, Iowa						
	Total	Percent	Percent of specified language speakers			
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate
Population 5 years and over	8,579	(X)	8,400	97.9%	179	2.1%
Speak only English	8,102	94.4%	(X)	(X)	(X)	(X)
Speak a language other than English	477	5.6%	298	62.5%	179	37.5%
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	98	1.1%	50	51.0%	48	49.0%
5 to 17 years old	12	0.1%	12	100.0%	0	0.0%
18 to 64 years old	86	1.0%	38	44.2%	48	55.8%
65 years old and over	0	0.0%	0	-	0	-
Other Indo-European languages	345	4.0%	215	62.3%	130	37.7%
5 to 17 years old	111	1.3%	84	75.7%	27	24.3%
18 to 64 years old	175	2.0%	101	57.7%	74	42.3%
65 years old and over	59	0.7%	30	50.8%	29	49.2%
Asian and Pacific Island languages	33	0.4%	33	100.0%	0	0.0%
5 to 17 years old	11	0.1%	11	100.0%	0	0.0%
18 to 64 years old	22	0.3%	22	100.0%	0	0.0%
65 years old and over	0	0.0%	0	-	0	-
Other languages	1	0.0%	0	0.0%	1	100.0%
5 to 17 years old	0	0.0%	0	-	0	-
18 to 64 years old	0	0.0%	0	-	0	-
65 years old and over	1	0.0%	0	0.0%	1	100.0%
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	6,812	(X)	6,709	98.5%	103	1.5%
Speak only English	6,543	96.1%	(X)	(X)	(X)	(X)
Speak a language other than English	269	3.9%	166	61.7%	103	38.3%
Spanish	38	0.6%	38	100.0%	0	0.0%
Other languages	231	3.4%	128	55.4%	103	44.6%

Table: ACSST5Y2020.S1601

Winneshiek County, Iowa										
	Total	Percent	Percent of specified language speakers							
			Speak English only or speak English "very well"	Percent speak English only or speak English "very well"	Speak English less than "very well"	Percent speak English less than "very well"				
Label	Estimate	Estimate	Estimate	Estimate	Estimate	Estimate				
Population 5 years and over	19,197	(X)	19,099	99.5%	98	0.5%				
Speak only English	18,488	96.3%	(X)	(X)	(X)	(X)				
Speak a language other than English	709	3.7%	611	86.2%	98	13.8%	1954	110538	1.80%	
SPEAK A LANGUAGE OTHER THAN ENGLISH										
Spanish	314	1.6%	266	84.7%	48	15.3%				
5 to 17 years old	110	0.6%	110	100.0%	0	0.0%				
18 to 64 years old	200	1.0%	156	78.0%	44	22.0%				
65 years old and over	4	0.0%	0	0.0%	4	100.0%				
Other Indo-European languages	211	1.1%	166	78.7%	45	21.3%				
5 to 17 years old	6	0.0%	6	100.0%	0	0.0%				
18 to 64 years old	129	0.7%	106	82.2%	23	17.8%				
65 years old and over	76	0.4%	54	71.1%	22	28.9%				
Asian and Pacific Island languages	129	0.7%	124	96.1%	5	3.9%				
5 to 17 years old	0	0.0%	0	-	0	-				
18 to 64 years old	125	0.7%	121	96.8%	4	3.2%				
65 years old and over	4	0.0%	3	75.0%	1	25.0%				
Other languages	55	0.3%	55	100.0%	0	0.0%				
5 to 17 years old	0	0.0%	0	-	0	-				
18 to 64 years old	35	0.2%	35	100.0%	0	0.0%				
65 years old and over	20	0.1%	20	100.0%	0	0.0%				
CITIZENS 18 YEARS AND OVER										
All citizens 18 years old and over	16,123	(X)	16,087	99.8%	36	0.2%				
Speak only English	15,733	97.6%	(X)	(X)	(X)	(X)				
Speak a language other than English	390	2.4%	354	90.8%	36	9.2%				
Spanish	151	0.9%	139	92.1%	12	7.9%				
Other languages	239	1.5%	215	90.0%	24	10.0%				

I speak ...

A

Amharic

እኔ አማርኛ ነው ምናገረው.

Arabic

أنا أتحدث اللغة العربية

Armenian

Ես խոսում եմ հայերեն

B

Bengali

আমি বাংলা কথা বলতে পারী

Bosnian

Ja govorim bosanski

Bulgarian

Аз говоря български

Burmese

ကျွန်တော်/ကျွန်မ မြန်မာ လို ပြောတတ် ပါတယ်။

C

Cambodian

ខ្ញុំនិយាយភាសាខ្មែរ

Cantonese

我講廣東話 (Traditional)

我讲广东话 (Simplified)

Catalan

Parlo català

Croatian

Govorim hrvatski

Czech

Mluvím česky

D

Danish

Jeg taler dansk

Dari

من دری حرف می زنم

Dutch

Ik spreek het Nederlands

E

Estonian

Ma räägin eesti keelt

F

Finnish

Puhun suomea

French

Je parle français

G

German

Ich spreche Deutsch

Greek

Μιλώ τα ελληνικά

Gujarati

હુ ગુજરાતી બોલુ છુ

H

Haitian Creole

M pale kreyòl ayisyen

Hebrew

אני מדבר עברית

Hindi

मैं हिंदी बोलता हूँ ।

Hmong

Kuv has lug Moob

Hungarian

Beszélek magyarul

I

Icelandic

Èg tala íslensku

Ilocano

Agsaonak ti Ilokano

Indonesian

syay bisa berbahsa Indonesia

Italian

Parlo italiano

J

Japanese

私は日本語を話す

K

Kackchiquel

Quin chagüic'ká chábal' ruin' rí
tzújon cakchiquel

Korean

한국어 합니다

Kurdish

man Kurdii zaanim

Kurmanci

man Kurmaanji zaanim

L

Laotian

ຂອຍປາກພາສາລາວ

Latvian

Es runāju latviski

Lithuanian

Aš kalbu lietuviškai

M

Mandarin

我講國語 (Traditional)

我讲国语/普通话 (Simplified)

Mam

Bán chiyola tuj kíyol mam

Mon

အဲဟို အင်္ဂလိပ် ဘာသာ

N

Norwegian

Jeg snakker norsk

P

Persian

من فارسی صحبت می کنم.

Polish

Mówię po polsku

Portuguese

Eu falo português do Brasil
(for Brazil)

Eu falo português de Portugal
(for Portugal)

Punjabi

ਮੈਂ ਪੰਜਾਬੀ ਬੋਲਦਾ/ਬੋਲਦੀ ਹਾਂ।

Q

Qanjobal

Ayin tí chí walq' anjob' al

Quiche

In kinch'aw k'uin ch'e quiche

R

Romanian

Vorbesc românește

Russian

Я говорю по-русски

S

Serbian

Ja govorim српски

Sign Language (American)



I, ME



SIGN, SIGN LANGUAGE

Slovak

Hovorím po slovensky

Slovenian

Govorim slovensko

Somali

Waxaan ku hadlaa af-Soomaali

Spanish

Yo hablo español

Swahili

Ninaongea Kiswahili

Swedish

Jag talar svenska

T

Tagalog

Marunong akong mag-Tagalog

Tamil

நான் தமிழ் பேசுவேன்

Thai

พุดภาษาไทย

Turkish

Türkçe konuşurum

U

Ukrainian

Я розмовляю українською мовою

Urdu

میں اردو بولتا ہوں

V

Vietnamese

Tôi nói tiếng Việt

W

Welsh

Dwi'n siarad

X

Xhosa

Ndithetha isiXhosa

Y

Yiddish

איך רעד יידיש

Yoruba

Mo nso Yooba

Z

Zulu

Ngiyasikhuluma isiZulu

Selected Indigenous Languages of Mexico

Agrupación Lingüística	Variante Lingüística	Frase en español	Frase en lengua
chichimeo jonaz	chichimeco jonaz	yo hablo chichimeca	ikáují úza' é~í
mazateco	mazateco del norte	yo hablo mazateco Hablo la lengua de Santa María Chilchotla	Cha'ña enná Cha'ña énn nda xo
maya	maya	Yo hablo maya	teen k-in t'aan maya
mixe	mixe bajo	Yo hablo mixe	Madyakpiëch ayuuk
	mixe alto, de Tlahuitoltpec	Yo hablo mixe	Xaamkëjxpët ayuujk èts nkajpyxyppy
mixteco	mixteco del oeste de la costa	yo hablo mixteco	Yuu kain se'en savi ñu ñundua

Selected Indigenous Languages of Mexico

Agrupación Lingüística	Variante Lingüística	Frase en español	Frase en lengua
náhuatl	náhuatl de la huasteca veracruzana (se entiende junto con Yeracruz y San Luis Potosí)	yo hablo náhuatl	Na nilajitowa náhuatl
tojolabal	tojolabal	yo hablo tojolabal	Ja 'ke'ni wala kúmaniyon tojol-abál
triqui	triqui de la baja	yo hablo triqui	'unj a'mii xna' ánj nu'a
tseltal	tseltal (variante unificada)	Yo hablo tseltal	Te jo'one ja k'op te bats'il k'op tseltal
tsotsil	tseltal (variante unificada)	Yo hablo tsotsil	Vu'une jna'xi k'opoj ta bats'i k'op
zapoteco	zapoteco de la planicie costera	yo hablo zapoteco	Naa riné' diidxazá
chinanteco	chinanteco del sureste medio	yo hablo chinanteco	Jnea lo'n jujimí kíee 'dsa mo'kuöo

A - pg. 3

Amharic
Arabic
Armenian

B - pg. 3

Bengali
Bosnian
Bulgarian
Burmese

C - pg. 4

Cambodian
Cantonese
Catalan
Croatian
Czech

D - pg. 5

Danish
Dari
Dutch

E - pg. 5

Estonian

F - pg. 5

Finnish
French

G - pg. 6

German
Greek
Gujarati

H - pg. 7

Haitian Creole
Hebrew
Hindi
Hmong
Hungarian

I - pg. 8

Icelandic
Ilocano
Indonesian
Italian

J - pg. 8

Japanese

K - pg. 9

Kackchiquel
Korean
Kurdish
Kurmanji

L - pg. 9

Laotian
Latvian
Lithuanian

M - pg. 10

Mandarin
Mam
Mon

N - pg. 10

Norwegian

P - pg. 11

Persian
Polish
Portuguese
Punjabi

Q - pg. 11

Qanjobal
Quiche

R - pg. 12

Romanian
Russian

S - pg. 12, 13

Serbian
Sign Language
Slovak
Slovenian
Somali
Spanish
Swahili
Swedish

T - pg. 13, 14

Tagalog
Tamil
Thai
Turkish

U - pg. 14

Ukrainian
Urdu

V - pg. 14

Vietnamese

W - pg. 14

Welsh

X - pg. 15

Xhosa

Y - pg. 15

Yiddish
Yoruba

Z - pg. 15

Zulu

See page 16,17
for selected
indigenous
languages
of Mexico.

Limited English Proficiency Resources

<https://www.lep.gov>

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