

# SEPTEMBER 2024 DASHBOARD

NORTHEAST IOWA COMMUNITY ACTION CORPORATION



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THOUSAND

In the month of August, NEICAC approved 62 crisis applications, totaling \$21,858.62 in assistance.

Customers continue to access assistance through the Family Services department in a variety of ways!

Forty eight cases were created and addressed by the team in August, 35 of them coming through the chat feature on our agency's website.

In total, more than 400 cases have been addressed thus far in 2024.

Common case requests are for assistance with utilities, rent, food, transportation, and housing.



## Weatherization

We completed six homes, drawing down almost \$93,000.00. Staff will be attending the Iowa Energy Summit in October & hope to begin training on the new data reporting system in order to start using it in the early months of 2025.



## Housing

NEICAC's Housing program is taking applications for the Calmar Apartments. Contact Julie at jbuddenberg@neicac.org for application information!



## FADSS

During the month of August, FaDSS had 41 families enrolled, 1 family in recruitment, and 12 families on the waiting list. Specialists completed 36 home & quality home visits, made 129 significant contacts, and had 55 collaborative contacts with partners on behalf of families.



## CACFP

Our CACFP Coordinator provided training for Head Start staff in August and has also begun conducting the third site visits with Home Providers for the current program year. She also participated in the CACFP Virtual Summit put on by the National CACFP Sponsors Association, which provided sessions on nutrition and many areas of program operation.



## Transit

In the month of August, Transit provided trips for 364 unduplicated passengers - 59 of them were new customers! Our drivers also had a 96% on-time performance rate.

## Addressing Food Insecurity

Our valued Food Rescue partnerships resulted in more than 1,500 pounds of food being donated to our Bremer and Howard county pantries in August.

Thank you to Fareway-Waverly, Brother's Market-Denver, Casey's-Denver, Kwik Star-Denver, Kwik Star-Waverly, Dollar Fresh Market-Cresco, and Kwik Star-Cresco for supporting our ongoing efforts to decrease food insecurity and eliminate food waste.



In addition, 12,975 pounds of food were distributed to 519 individuals from 219 households from NEICAC's food pantries in August.

## Learning Together

Head Start held their annual preservice shared training day at the beautiful Upper Iowa University campus in Fayette. Around 70 NEICAC staff joined for one day of this training to learn about trauma & brain development in the early years and bias in the education world. This included Head Start staff, EHS Home Visitors, FaDSS Specialists, and Family Services Specialists. It was a great day of learning about how our program staff can affect positive change for our families who have experienced and continue to face trauma and life stressors.



NEICAC held our annual agency-wide all staff meeting on August 15. Speakers included Christine Reieron of Reieron Retirement & Investment Services and Mike Manternach, AFLAC, who provided benefits updates to staff. We also welcomed Mark Hudson, an attorney from Shuttleworth & Ingersoll, who spoke on empathy in the workplace and Bill Parsons of Road Worthy Communications, who addressed the topics of de-escalation and communication with people we serve. We received great feedback on these sessions from staff in attendance. This is a day we look forward to every year - a rare chance to get our staff under one roof!