

NOVEMBER 2024 DASHBOARD

NORTHEAST IOWA COMMUNITY ACTION CORPORATION



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In the month of October, our Bremer, Howard, and Winneshiek county food pantries aided in meeting hunger needs for 236 households, providing over 13,000 pounds of food.



This is an increase of 76 households served and an additional 9,000 pounds of food distributed when compared to October 2023.



CACFP

In October we welcomed a new in-home provider in Chickasaw County, bringing our total to 41 providers.



Weatherization

Four homes were completed in the month of October. The crew is working toward completing the majority of their Readiness Homes, which are homes that need additional work to get them ready for weatherization, such as new roofs, electrical updates, and asbestos removal, etc. The crew has also been very helpful with some needed repairs to the Smith Building.



FaDSS

During the month of October, FaDSS enrolled 3 new families and served a total of 41 families. Specialists had 144 significant contacts with families and 67 collaborative contacts on behalf of families. There are currently 12 families on the FaDSS waiting list.



Housing

The waiting list is open for Woolen Mill, Calmar Apartments, and Washington Court. The updated housing application can be found on our website: www.neiac.org/programs/housing..

Early Childhood Programs

Fire prevention week was the week of Oct. 6th-12th. Firefighters from several communities came to the Head Start classrooms so the children could see their fire trucks. Pictured here is the West Union classroom on their visit to the fire station. Head Start families were encouraged to check the batteries in their smoke alarms & practice fire escape plans at home.



Our Family Services team addressed the highest number of cases through our online chat and case resolution system since system implementation. Ninety two customer cases were addressed (up 71 cases from October 2023), with 53 coming through the chat feature on our website and 39 being created in response to incoming phone calls or emails. Utility bill assistance was the most highly requested type of assistance.



Transit

NEICAC welcomed our new Transportation Director, Ken Wohlford, in October. Ken comes to NEICAC with many years of experience in public transportation & we are happy to have him aboard!



Snapchat:
neiac_65



Facebook:
NEICAC Decorah



Instagram:
@northeastiowacommunityaction

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