Check Eligibility





Online Application System Guide for Applicants (Public) - Version 1 Effective 11/07/25

Issued 11/07/25

Applicants can access the online application at <u>liheap-apply.hhs.iowa.gov</u>

Applicants can begin by checking their eligibility for LIHEAP by clicking 'Check Eligibility.' The 'Log In' button is only for existing users with a LEWIS account. If this is your first time creating an account, Do Not Click 'Log In.'



Welcome to LEWIS: Iowa's LIHEAP, ECIP, & Weatherization Intake System

WHAT IS LIHEAD?

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program designed to assist low-income families in low ato meet the cost of home heating by providing a one-time payment to the heating utility. LIHEAP is a federally funded program. Homeowners and renters are eligible, within the federal poverty guidelines.

Applications are accepted on a first-come, first-serve basis November 1 - April 30 of each year.

WHO IS ELIGIBLE TO RECEIVE LIHEAP ASSISTANCE?

Both owner-occupied and renter-occupied households are eligible to apply for Energy Assistance. Households with incomes at or below 200% of the federal poverty income guidelines may be eligible for assistance. Clickhereto review the current Federal Poverty Guidelines income table.

REQUIRED DOCUMENTS FOR LIHEAP

Having all the correct paperwork will make your application easier. We hope this list answers the questions most people have about what documents are needed to complete the application process. If you have a different income, or still have questions after reading the list, please contact your local Community Action Agency.

- Proof of Social Security Numbers for all household members, prepare to upload Social Security Cards for everyone living in your home. Adults can use a valid lowa Driver's License instead of a Social Security Card.
- A copy of the most recent heat and electric bill.
- . Documentation of gross income for all members living in the home.

EMERGENCY CRISIS INTERVENTION PROGRAM (ECIP)

If you are experiencing an energy crisis, contact your local Community Action Agency.

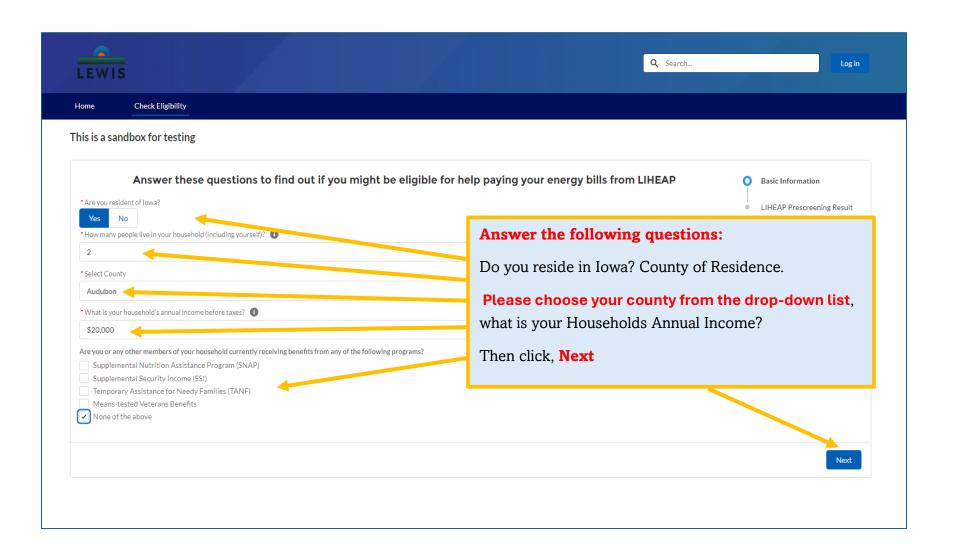
Limited crisis funds are available for furnace repair/replacement, emergency payments for deliverable fuels, and emergency payment of past-due bills related to potential disconnections or reconnection of services.

WEATHERIZATION

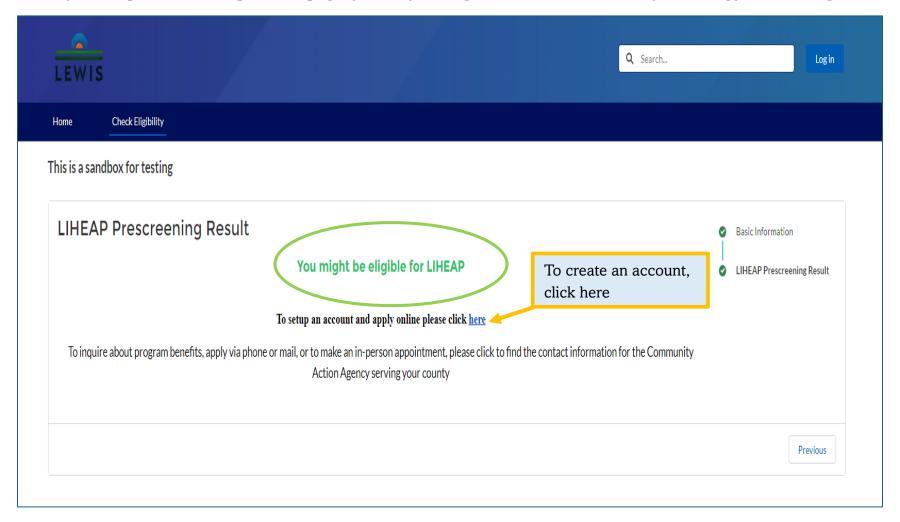
By applying for the LIHEAP program, you are simultaneously applying for the Weatherization program. Weatherization is based on several approval factors and there is no guarantee that by completing the LIHEAP application you will receive Weatherization.

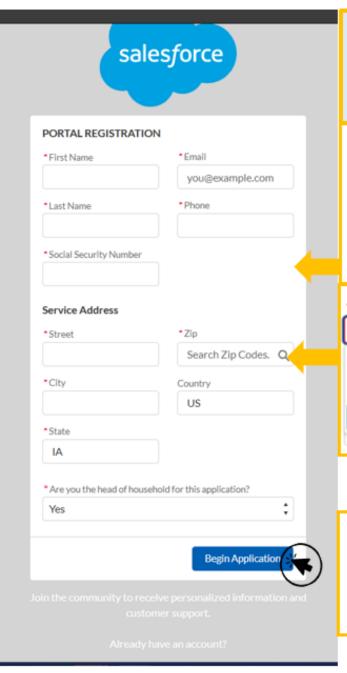






Based on your responses on the previous page, you may be eligible for assistance with your energy bills through LIHEAP





Complete all required fields: Head of Household's First Name, Last Name, Phone Number, SSN and Service Address." *Social Security Number Note: Please enter the SSN in the format listed in the example Please enter SSN in format xxx-xx-xxxx Zip 50309 Note: The Zip Code must be confirmed by Q Show more results for "... selecting it from the search list, even if it is Search Results manually typed in. 50309

After completing the required fields click "begin Application"



Check your inbox for a "Welcome to IOWA LIHEAP!" email with a link to set up your password and login to the site

Join the community to receive personalized information and

Already have an account?

Check your email, click on the link listed under welcome to IOWA LIHEAP to get started.

AA IO VA LIHEAP (Do Not Reply) Welcome to IOWA LIHEAP IOWA LIHEAP (Do Not Reply) 11:25 AM To: Me ∨ Fiona. Welcome to IOWA UHEAP! To get started, go to https://liheap-apply.hhs.iowa.pov/login? c=Ft93titol0HnoUv_6WCwS8A0PvDXigt7m9A6vy0Gha3 5pl4yEzpAWE0Mtth776M9k3UUvgx83LPuc17vvWavs4r FpVCl4hFr2lpiVyvGWkJDwJOe47PvIvTNJPj3fsINOYUhl GYfhMUVXncuVQ5yGsSNZqVxIXLB91Q4WgaQpgD516 O8tzir2Ub4XjyJv1VoAPqVSG5t Username: fionatest@gamil.com Thanks. Iowa Department of Health and Human Services Community Action

You can use a strong password generated by the system. (If you choose to use the system-generated password, be sure to save it for future reference.)

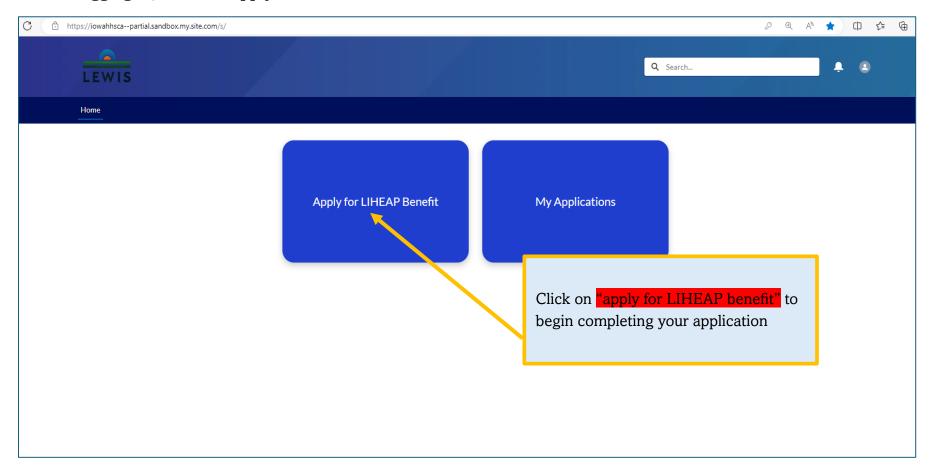


Alternatively, you can choose to create your own password by following the criteria listed below.

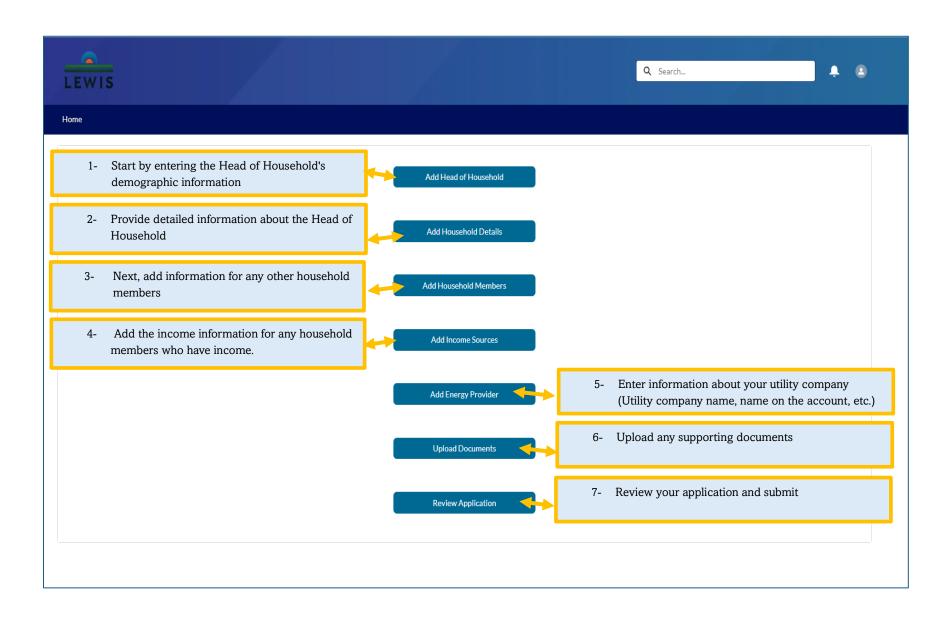


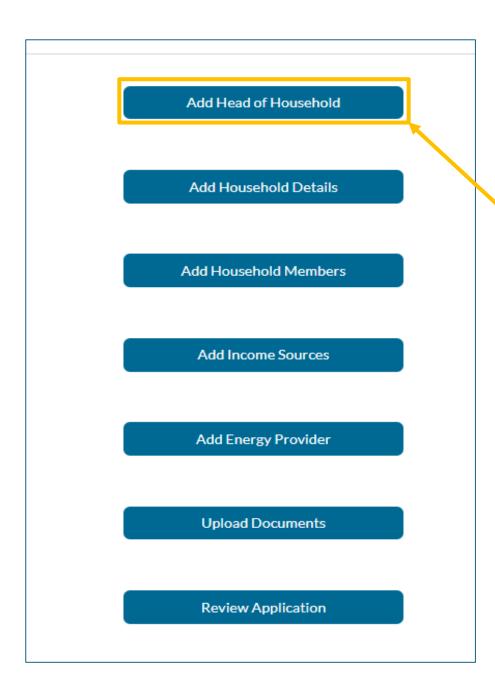
Once you've created a password, you can log in to a desktop computer or any mobile device. Simply click on 'Already have an account?' to get started.

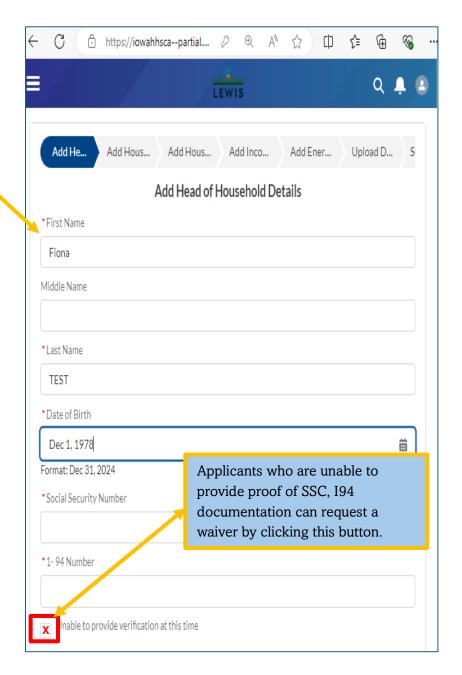
After logging in, click on 'Apply for LIHEAP Benefits.

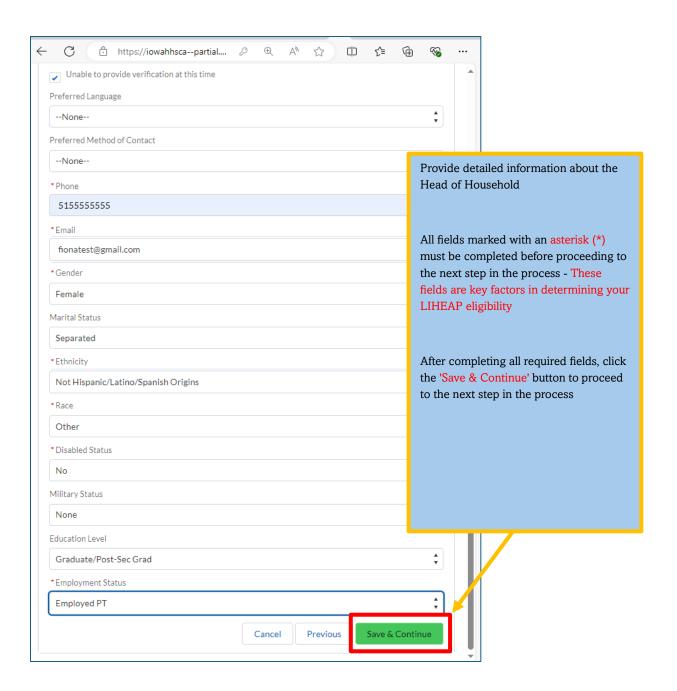


It is important to follow the steps in order when completing your application don't skip or pass a step to ensure accuracy.

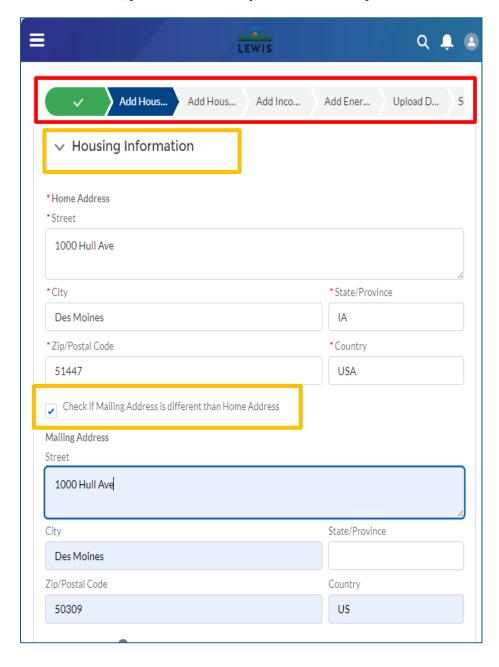


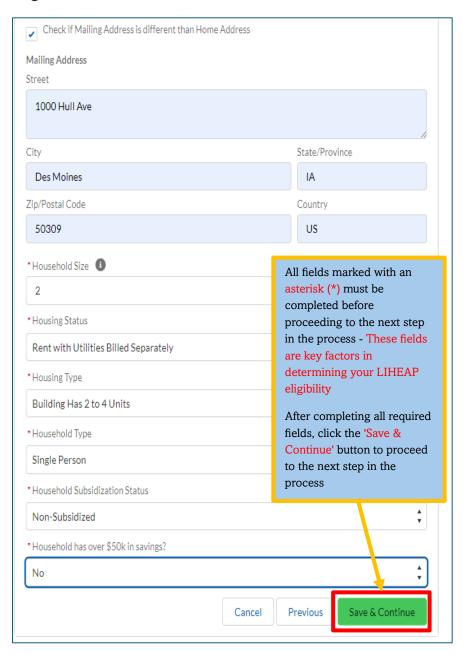


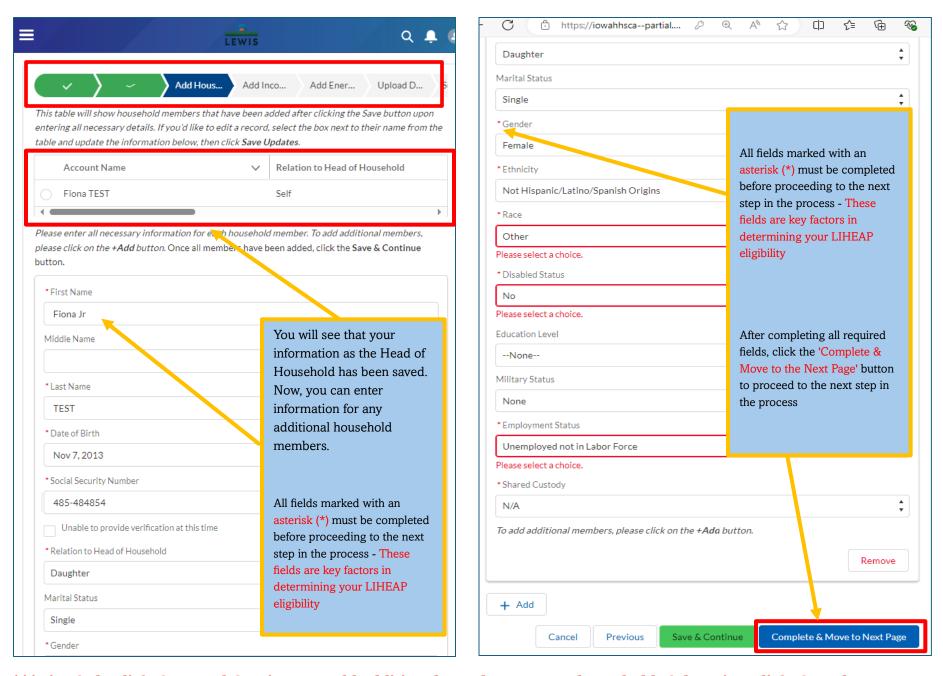




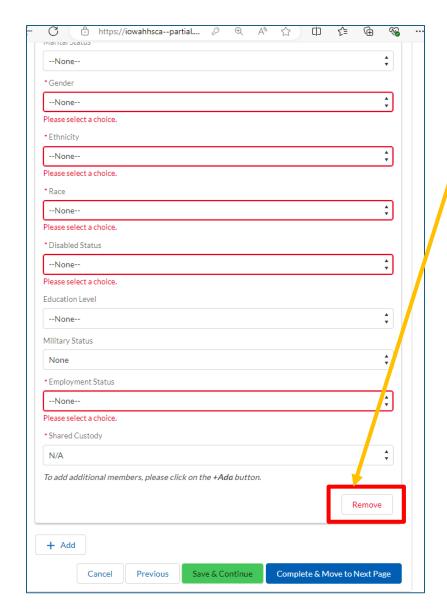
In this section, you will answer questions about your household's housing information







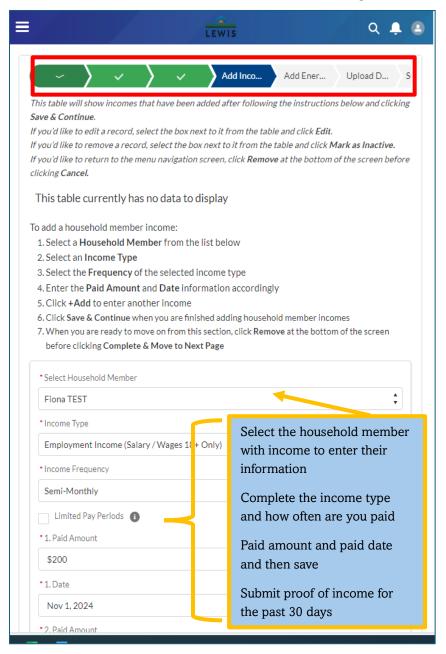
***Tip: Only click 'Save and Continue' to add additional members to your household. Otherwise, click 'Complete' to move to the next page.

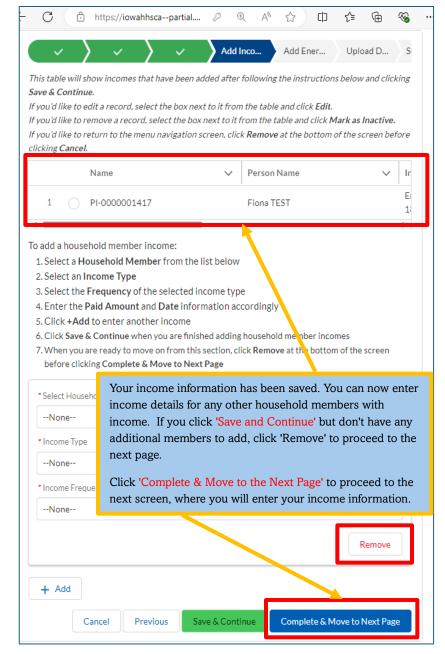


Only click 'Save and Continue' to add additional members to your household. Otherwise, click 'Complete' to move to the next page. If you click 'Save and Continue' but don't have any additional members to add, click 'Remove' to proceed to the next page. Click 'Finish' to proceed to the next screen, where you will enter your income information. https://iowahhsca--partial.... Success! The additional household members have been created. Click the Finish button to refresh the page and see them added to the datatable.

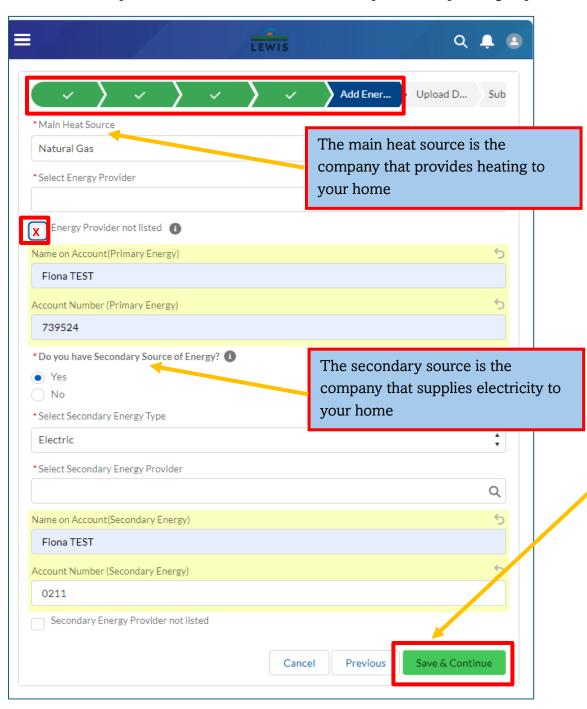
Finish

Add the income information for any household members who have income.





In this section you will enter information about your utility Company



You will notice the progress bar turns green each time you complete a section

Here you can enter information about your utility company

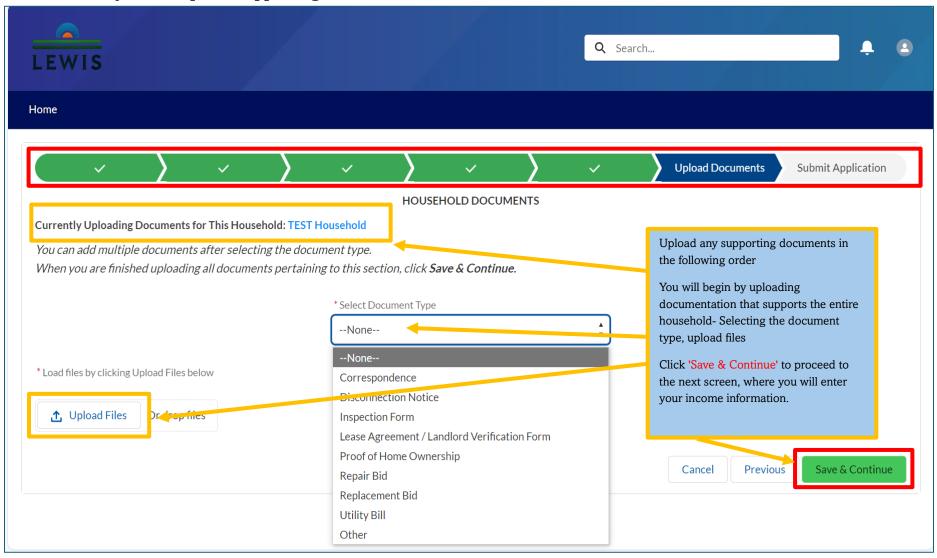
- Utility company name
- Account holder name
- Account umber

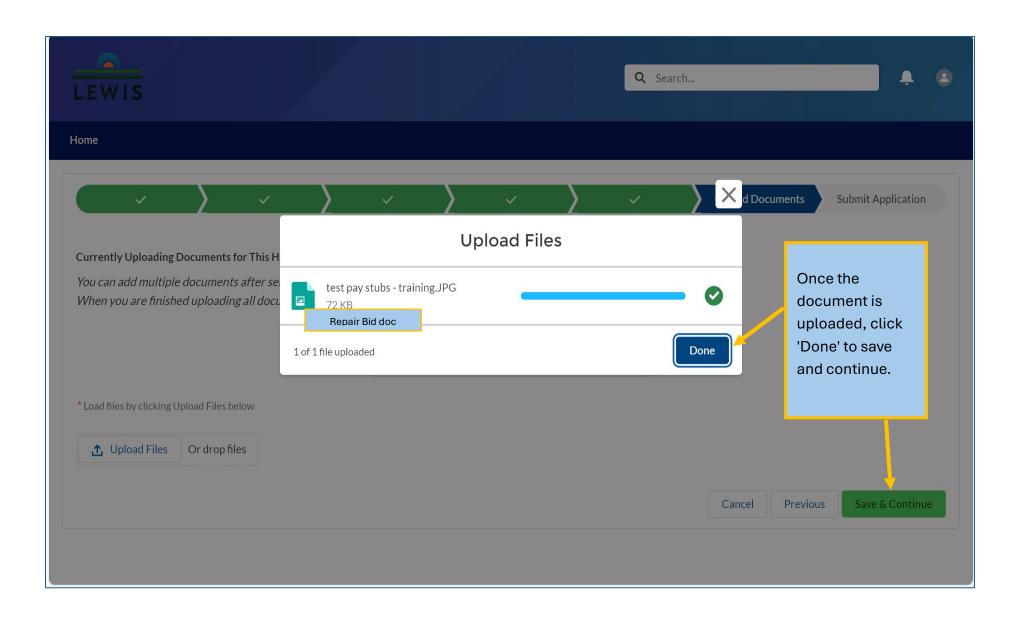
Use the drop-down menu to select your energy company information.

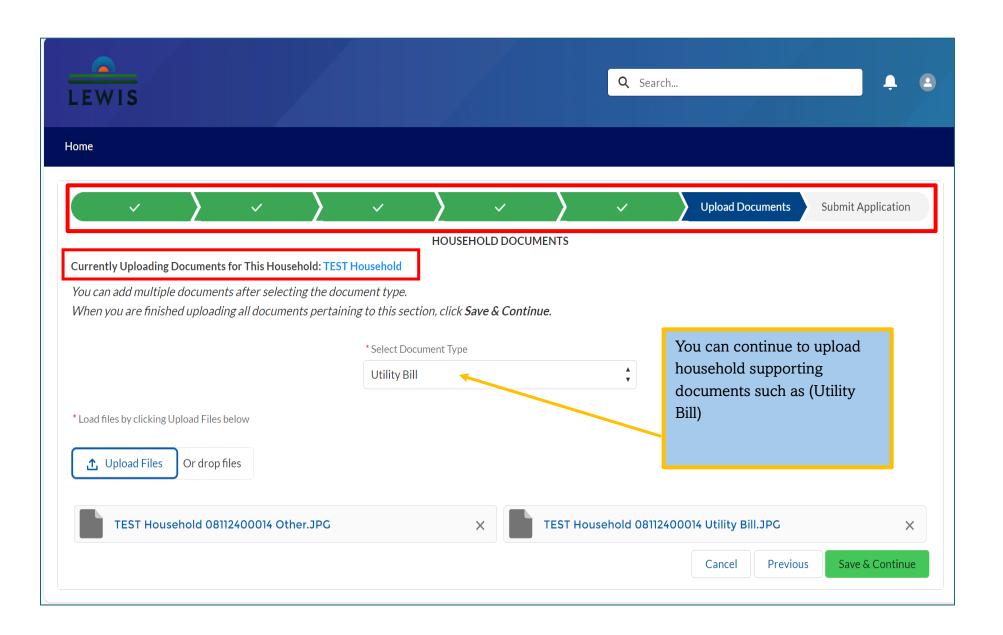
If your energy name company is not listed in the dropdown menu, you can enter the information by selecting 'Energy Provider Not Listed.' to enter manually

Click 'Save & Continue' to proceed to the next screen, where you will enter your income information.

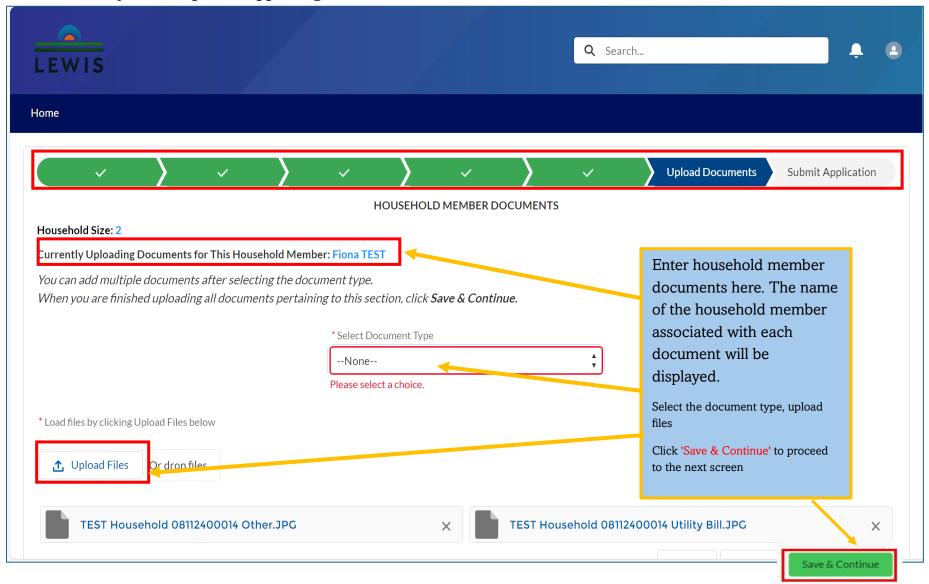
In this section you will upload supporting documentation -Household documents

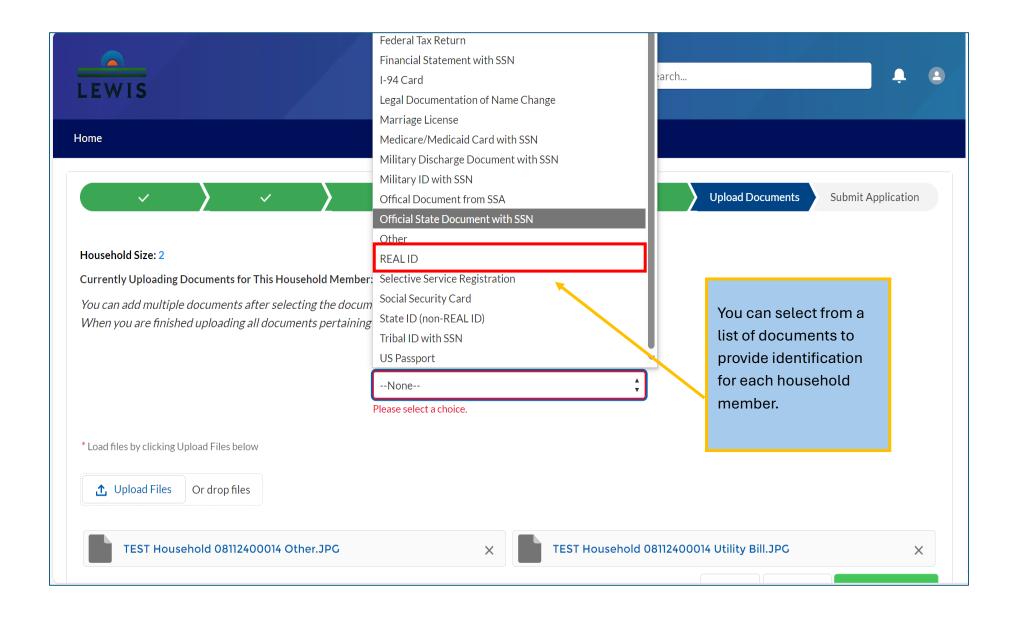


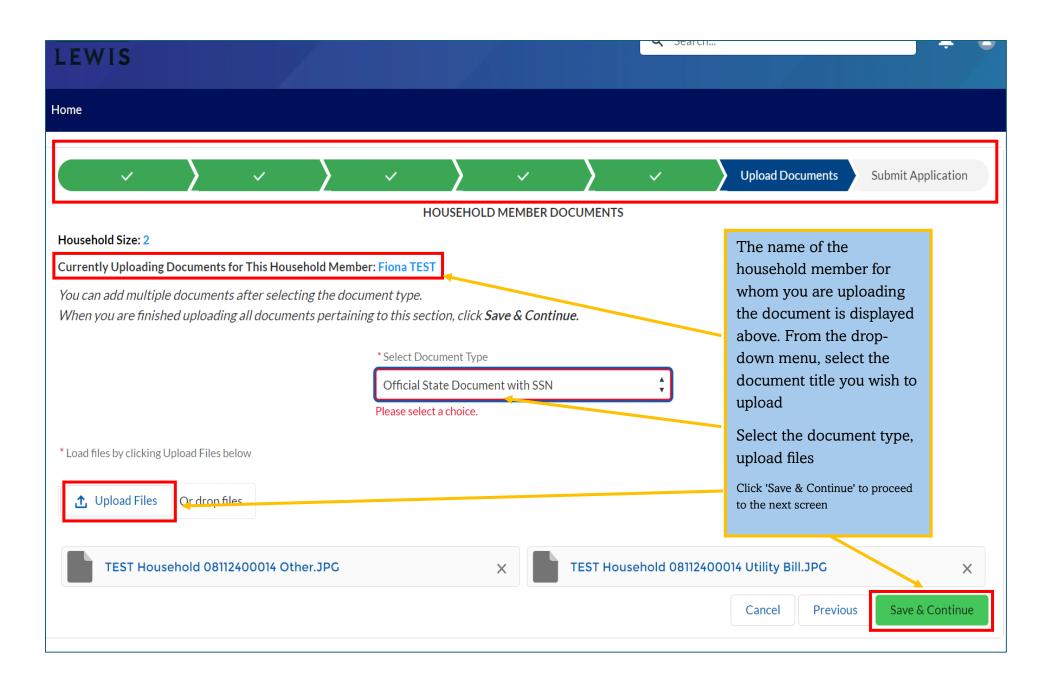




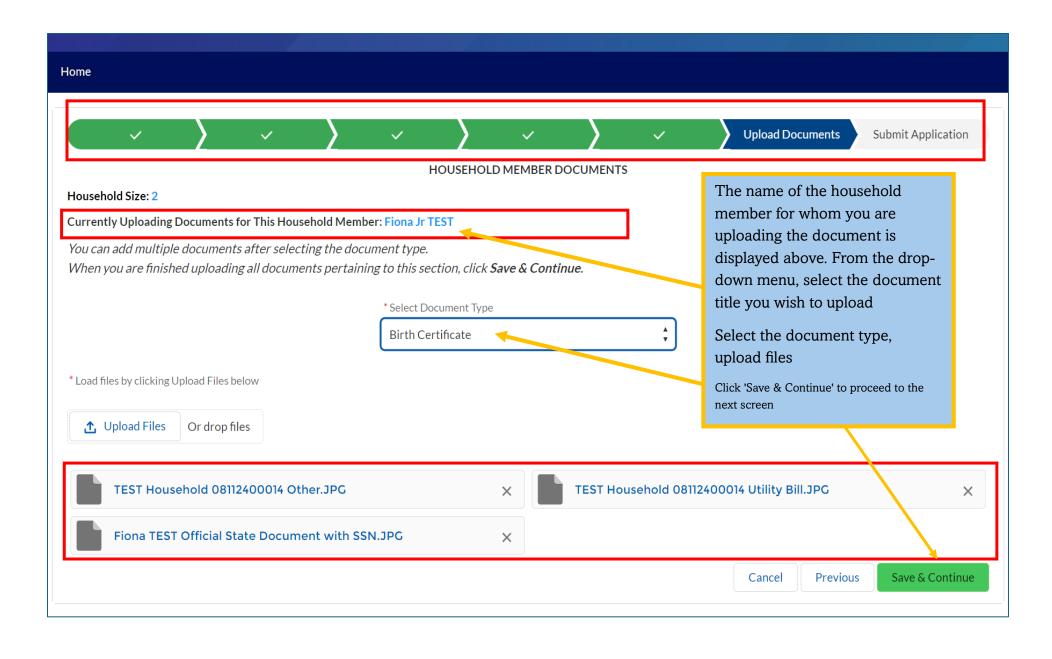
In this section you will upload supporting documentation -Household Member Documents



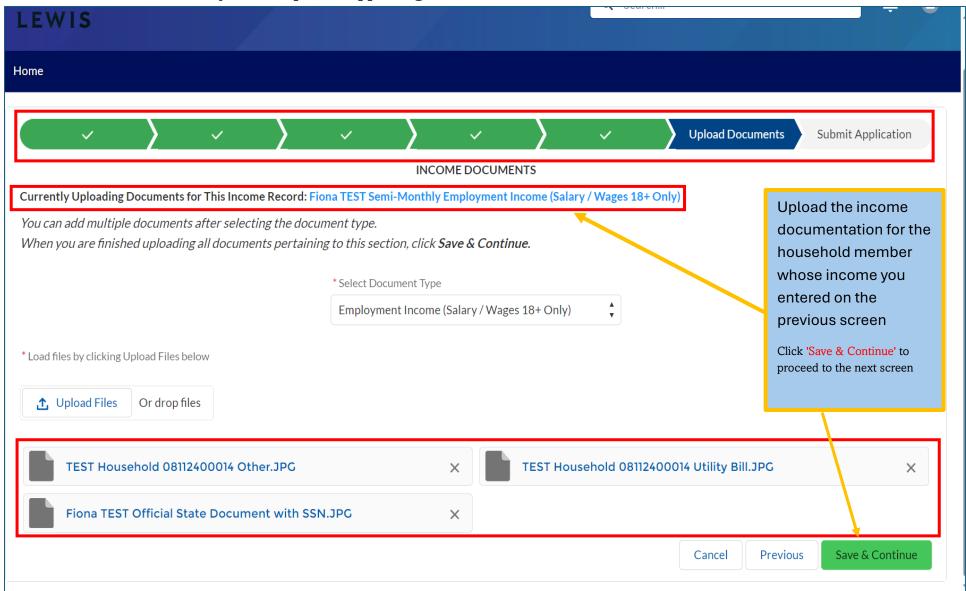


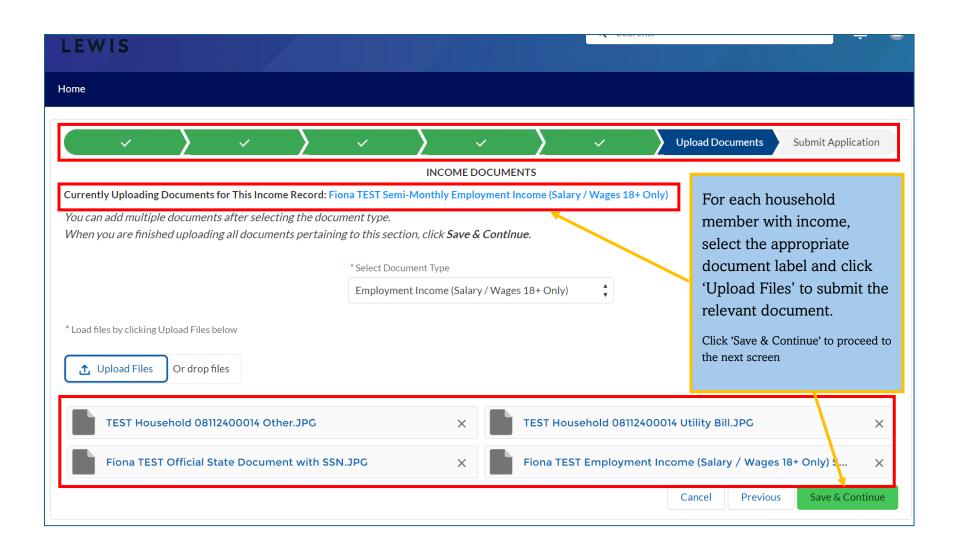


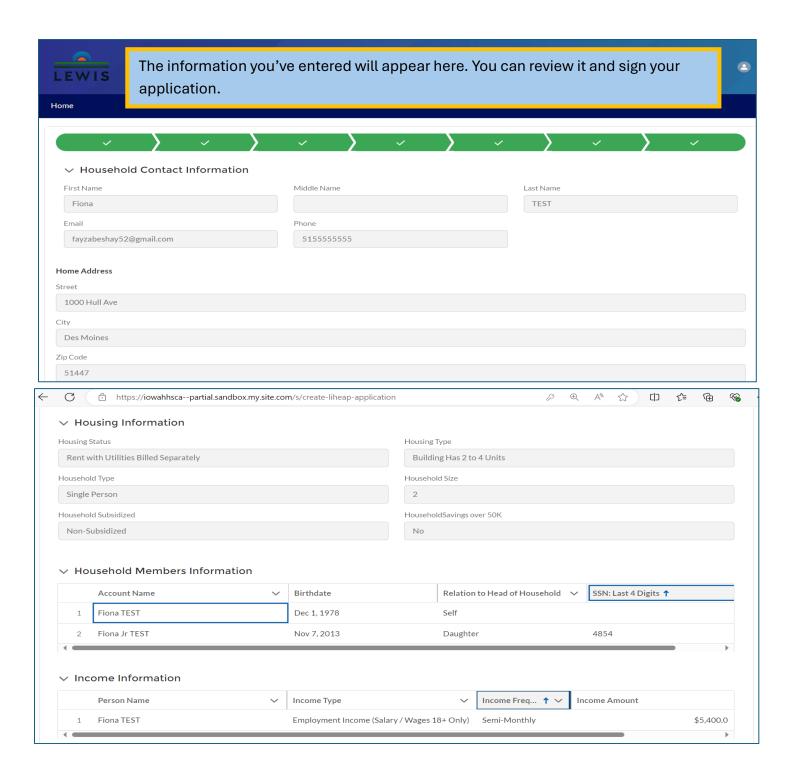




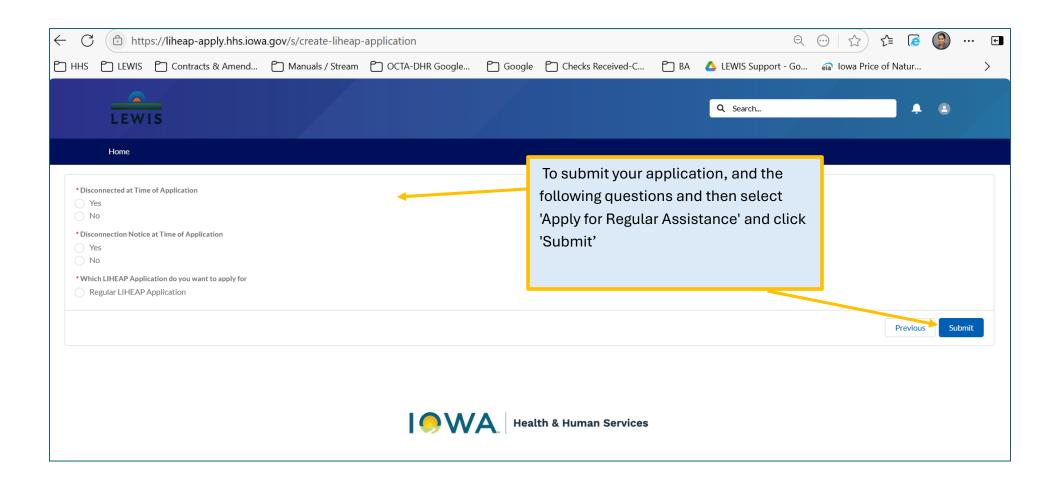
In this section you will upload supporting documentations -Household Member Income Documents







∨ Energy Provider	r Information			
Primary Energy Provider		Туре	Name on Account	Account Number
		Natural Gas	Fiona TEST	739524
Secondary Energy Provider		Туре	Name on Account	Account Number
		Electric	Fiona TEST	0211
processing this application t which I have applied. Furthe permission to the State of Io information from my energy	o use the informati r, I hereby give owa, the U.S. Depart v supplier about my	on I have provided to determine my house ment of Energy, U.S. Department of Healt household usage and payment history. I al	shold's eligibility for these programs and fo	my verbal consent gives permission to the agency or other programs administered by this agency for occessing this application to obtain additional release application information to my energy ot of benefits.
information I have provided to det permission to the State of I lowa, th household usage and payment his Programs as necessary to facilitat My signature on this application o 1) All information and documenta 2) I declare I am the only person in 3) I understand that any willful mi	termine my household's ne U.S. Department of Et tory. I also give permissis the the receipt of benefits or my verbal consent cer tion associated with thi the household who has srepresentation of the i atherization of my hous urantee I will receive y	eligibility for these programs and for other program ergy, U.S. Department of Health and Human Servic on to the State of Iowa to release application inform. tifies, under penalty of the law, the following: sapplication is accurate and complete to the best of or will apply for these programs. Information provided is subject to program disqualified at no cost to me or my family. This includes author weatherization assistance. In with mouse or finger (if using a tablet), enter you	ns administered by this agency for which I have appli es, and the agency processing this application to obt nation to my energy supplier and to provide details a f my ability. Incation and penalty of law.	ain additional information from my energy supplier about my bout my account and usage to the LIHEAP Assistance On to weatherize the home when applicable. I understand that
	• Save as Fiona Signature	↑ Clear	± Upload and Save	Sign in the box Then enter your name in the 'Save As' field. Click 'Upload' to save your signature.
				Cancel Previous Next





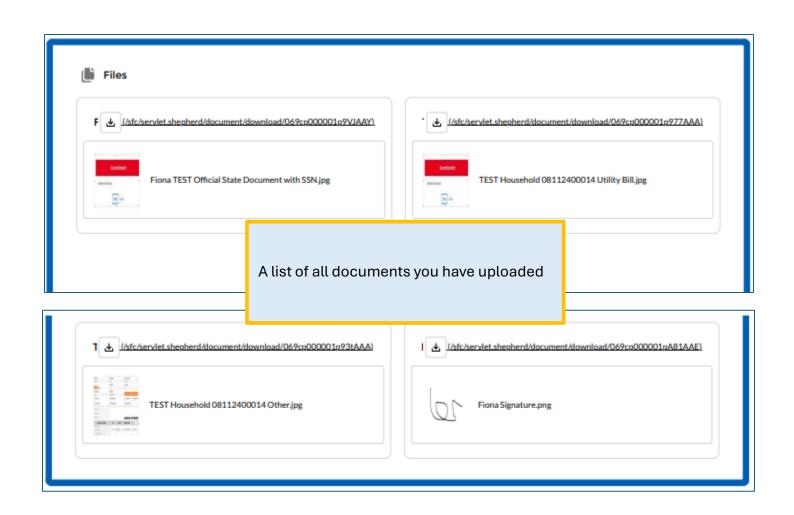
LIHEAP Status Eligible LIHEAP Status Indicator

Application Status In Review At a glance, view a summary of your application to review the information you've provided.

Application Summary

	Application Sumn	nary	
∨ Household Contact Info			
First Name			
Fiona			
Phone			
515555555			
Last Name			
TEST			
Email			
fayzabeshay52@gmail.com			
dress			
eet			
1000 Hull Ave			
у			
Des Moines			
Code			
51447			
✓ Housing Information Housing Status Rent with Utilities Billed Separately Housing Type Building Has 2 to 4 Units			
Household Type Single Person			
Total Household Income			
\$0			
∨ Household Member Info	ormation		
2 of 2 items			
Account Name	Relation to Head of Household	Birthdate	SSN:
Fiona TEST	Self	Dec 1 1978	

Fiona Jr TEST	Daughter	Nov 7, 2013	4854
✓ Household Income	Information		
1 of 1 item			
Name	Income Type	Income Frequency	Income Amount
Fiona TEST	Employment Income (Salary / Wages 18+ Only)	Semi-Monthly	\$5,400
-	5.00		-
,,			
rimary Energy Provider			
econdary Energy Provider			
rimary Energy Type			
Natural Gas			
econdary Energy Type			
Electric			
lame on Account			
Fiona TEST			
F 10 10			
lame on Account			
Fiona TEST			
244240000			
Fiona TEST			
Fiona TEST			











Home



LIHEAP Status Eligible



Application Status In Review

Application Summary

